

MULTI MEDIA



MULTIMEDIA SERVICES

Photographic Services

- Current Operations
- Contingency Operations
- Major Exercises
- Retirements
- Formal Wing Events
- Award Presentations
- Significant Events



Video Services

- Theater Presentations
 - audio, video recording, projector services
- Current Operations
- Contingency Operations
- Major Exercises, Especially Joint & Combined
- Troop Movements
- Weapons Systems In Use
- Major Incidents
- Training Videos
- Official Wing Events



Graphic Services

- Event Posters
- Displays
- Retirement Certificates
- Organization Emblems



Studio Services

- Official Photo
- Full Length
- Passport
- Visa
- Isoprep



CONTACT MULTIMEDIA

Phone: DSN 854-2878

Email: pbmulti@us.af.mil

OFFICE HOURS

Monday-Friday, 0730-1630

REQUESTING PRODUCTS AND SERVICES

For visual information products and services please complete AF Form 833, multimedia work order. Ensure block 7-24 are filled in and that request is signed and dated. Completed forms can be submitted via email at pbmulti@us.af.mil or dropped off at Building 423, Room C-126. Completed products are available for pickup at the same location.

SERVICE PRIORITY

In order to best serve our customers and meet their expectations for completed projects, the following priorities are used to manage work flow.

Priority A - Immediate - Products or services of an emergency nature to include imaging/graphic coverage for intelligence collection, aircraft accidents, accident investigation boards, base disasters, criminal investigations, command-directed requirements, time-sensitive or perishable imagery, requiring an immediate response.

Priority B - Short Suspense - mission support products or services to include non-emergency imaging/graphic work requests with fixed suspense or deadlines in 3 work days or less. Work order completion time shall be 3 days or less.

Priority C - Routine - Products or services to include status boards, organizational charts, photo prints, video, and other routine mission support. Work order completion time shall be 10 days if complex and not time sensitive.

CUSTOMER FEEDBACK

Our mission is to provide the best possible multimedia support through outstanding customer service and delivery of high quality products and services. Please take time to provide valuable customer feedback found on box 25 on AF 833.

This brochure is provided to assist customers in obtaining visual information support from Multimedia. The contents of the brochure are condensed and abbreviated in nature and are not intended to replace any portion of AFI 35-109.