

THE EXCEPTIONAL FAMILY MEMBER PROGRAM HAS MORE THAN JUST ONE CONNECTION POINT FOR FAMILIES.

THE PROGRAM HAS THREE SEPARATE COMPONENTS: IDENTIFICATION & ENROLLMENT, ASSIGNMENT COORDINATION AND FAMILY SUPPORT.



IDENTIFICATION & ENROLLMENT

Enrollment in the EFMP is mandatory for active-duty military members. When a family member is identified with special medical and/or educational needs, the special needs are documented through enrollment in the EFMP. Medical services work with families to coordinate identification and enrollment in EFMP.

WHY ENROLL?

Enrollment ensures that the family member's documented medical and/or educational needs are considered during the assignment process. EFMP enrollment is required before you may enroll in TRICARE ECHO.



ASSIGNMENT COORDINATION

Medical and military personnel departments work with military members and families to coordinate assignments. While the military mission is the driving force, enrollment in EFMP ensures that a family member's special medical and/or educational needs are considered, since appropriate services may be limited in some locations.



FAMILY SUPPORT

EFMP Family Support plays a critical role in helping families navigate the Identification and Enrollment and Assignment Coordination processes. They also connect families with resources and support – helping them to become their own best advocate – with services including:

- Information and referral for military support providers and community services
- Education and outreach
- Referral to other Military and Family Support
- Warm handoffs to the EFMP at the next location
- Non-clinical case management

Where are EFMP Family Support providers located?

You can find EFMP Family Support providers primarily at Installation Military and Family Support Centers. If you're not located near an installation, consult your service branch website for more information or call Military OneSource at **800-342-9647**.

How do I contact my nearest EFMP?

Contact information is available via:

- Your service branch website
- Your Installation Military and Family Support Centers
- Military INSTALLATIONS at <https://installations.militaryonesource.mil/>
- Military OneSource at **800-342-9647**

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