

## **45th Space Wing New Range Customer Survey**

The 45th Space Wing operates the Eastern Range as a DoD Major Range and Test Facility Base. As part of our process to improve business practices, we request you provide feedback on our performance and provide suggestions on how to make the Eastern Range a better place to do business. Please feel free to add additional sheets for comments, if needed. Click "submit" button, or e-mail the form to 45swxp@us.af.mil.

1)	Organization / agency name:
2)	Organization affiliation:
3)	Agency POC:
4)	POC Phone:
5)	POC Email address:
6)	POC mailing address:
7)	Dates of operations at PAFB/CCAFS:
8)	Please provide comments on your program's experience at the Eastern Range in terms of:
	8a. Overall experience
	8b. Overall schedule (time required to receive program approval and arrange support)
	8c. Customer Service Office (XPR)

8d. Safety (flight and ground safety)
8e. Civil engineering (site selection, facilities, real property agreements)
8f. Communications services (telephones, LAN, etc.)
8g. Frequency approval (frequency approval, radiation protection)
8h. Range/launch support (range instrumentation, scheduling of test events)
8i. Security (badging, escorts, site security)
8j. Finance (establish financial accounts, transfer funds, receive financial balances)

9) Do you have any other comments or suggestions for improvements?